

## Klepp Mek. AS Warranty

The manufacturing company Klepp Mek. AS guarantees all new Klepp Mek. AS products sold by Klepp Mek. AS, its authorised distributor or authorized dealer against defective material and/or faulty manufacture in accordance with the following clauses:

- 1.1 The guarantee period covered amounts to 12 months or 2000 hours of operation, whatever will occur first, as from the date of delivery of the products to the initial user.
- 1.2 During the guarantee period Klepp Mek. AS will, at its own discretion repair the product or replace it after inspection, if it has been found defective due inadequate material and/or faulty manufacture.
- 1.3 The guarantee does not comprise expenditure in connection with transportation of a component part or labour cost, travelling cost etc., nor does it include normal maintenance of the products.
- 1.4 A component part which has been replaced/repared under this guarantee, is guaranteed for a period of 6 months or the remainder of the warranty period of the product.
- 1.5 The guarantee does not comprise damage due to unskillful handling, exterior violence or insufficient maintenance.
- 1.6 Guarantee for quick coupling will be as above mentioned, except for own produced parts which will have a guarantee period of 2 years/4000 hours of operation ( clock hours on machine).
- 1.7 All claims under the Klepp Mek. AS Warranty shall be written reported and if necessary in order to clarify the case, the report shall be accompanied by photos, sketches or other supporting materials.

Any defect being claimed under the Klepp Mek AS Warranty must be reported immediately after the observance of such defect, and the warranty claim report must be returned to KM within thirty (30) days after completion of the specific job, or no warranty adjustment for parts will be allowed.

- 1.8 Any part found to be defective and subject to claim under the Klepp Mek. AS Warranty shall be replaced or repaired shortly after observance of the defect. It shall be the responsibility of the distributor or whom he delegates to judge and decide on whether or not any reported fault or defect is subject to claim. It shall further be the responsibility of Klepp Mek. AS to determine whether to replace or repair such defect. When determined most economical to repair, such work shall not be undertaken until the defect is properly recorded by photos, sketches and the like. Any repair under warranty must be made in accordance with standard procedure approved by the manufacturer.

If a warranty job involves excessive repair, The Distributor shall not attempt repair without specially notifying the Service Department of Klepp Mek. AS by mail.

- 1.9 Faulty and replaced parts under Warranty shall be kept and adequately stored until the claim is settled and disposal of such part has been decided upon by the manufacturer. Storage of claim parts shall normally not be required beyond a period of six (6) months.

No parts shall be returned to the factory unless so ordered by the manufacturer. After 6 months storage defective parts to be rendered useless and scrapped by The Distributor. Freight charges on returned parts must be prepaid by The Distributor.

All Warranty Parts returned to Klepp Mek. AS must be properly packed/protected, accompanied by a packing slip and marked with warranty number.

Klepp May 30th. 2014

Tor Anders Skjæveland  
Managing Director

